



I am honored to share that I will be serving as the upcoming President of the Pennsylvania Chapter of APCO. With 27 years of service in public safety starting as part time dispatcher to my current position, I have been dedicated to ensuring that 911 professionals have the tools, technology, and support necessary to deliver lifesaving services to their communities.

In my role with Central Susquehanna Regional 911, I have provided leadership and oversight for the planning, implementation, and maintenance of mission-critical systems. I have been instrumental in advancing regional interoperability, supporting Next Generation 911 (NG911) initiatives, and ensuring the reliability and security of communications infrastructure. My technical expertise, combined with a deep understanding of operational needs, has made me a trusted leader in bridging technology with frontline emergency response. I also serve on the PA APCO Legislative Committee, working to support initiatives that strengthen our profession and mission.

As your Chapter President, I plan to advocate for:

- Sustainable funding and legislative support to ensure our 9-1-1 centers have the resources, technology, and policies needed to meet the ever-growing demands of public safety communications.
- Drive professional excellence by expanding training, investing in leadership growth, and championing innovation that keeps Pennsylvania on the cutting edge.
- Elevate Pennsylvania's presence in statewide and national forums by actively representing our chapter's needs, concerns, and achievements, ensuring that our voice shapes the future of public safety communications.
- Build stronger networks and partnerships by uniting agencies, stakeholders, and professionals, fostering collaboration that drives progress and reinforces the bonds within our 911 systems.

Having served in public safety throughout my career and on the PA APCO Board of Directors as Member at Large and President Elect, I remain committed to elevating Pennsylvania's leadership in public safety communications. It is an honor to continue serving our members and advancing APCO's mission throughout the Commonwealth.

Together, we'll continue advancing the profession we are proud to serve.

*Chad Aucker*

President Elect

Pennsylvania Chapter of APCO